



JV-161100080301

Seat No. _____

M. B. M. (Sem. III) (CBCS) Examination

October - 2019

Banking & Finance

(Organizational Behaviour)

Time : **3** Hours]

[Total Marks : **70**

1 Define Organization Behaviour with the help of its objectives, importance and characteristics in detail. **14**

OR

1 What is Organizational Culture, Creativity and Innovation ? Explain Managing International workforce and Cross cultural Communication. **14**

2 What do you mean by a person's Personality ? How does the theories of Personality are explained by various authors helps in defining any Personality trait ? Give the details of attitudes and value formation. **14**

OR

2 Explain Perception Model of an individual and Attribution with the help of its process in detail. **14**

3 What is "Group" ? Explain different types of group and why people join groups ? Explain various levels and sources of conflict. **14**

OR

3 What is Stress Management ? Give the details for Stressors and its outcome with the help of Occupational Stress Model. **14**

- 4 If you are appointed as a Manager/Motivator in the organization. You have many different employees working under you. Then how will you motivate them all and what motivational theories will you apply on them ? 14

OR

- 4 Define Leadership and also write different theories of Leadership and its implication on Organizational employees in detail. 14
- 5 Explain change Management and Resistance to change, with the help of its process in detail. 14

OR

- 5 Explain the concept of Organizational Behavior. What are the challenges of the changing world a manager has to face in relation to organizational behavior ? 14
